

MARCH 2021



# Incentive News

TENNCARE EHR PROVIDER INCENTIVE PAYMENT PROGRAM  
A CMS "Promoting Interoperability" Program

## Reminders:

Information which will assist you —and the latest updates — is available on the [TennCare EHR Incentive website](#).

Now accepting attestations from all returning eligible providers. **All Program Year 2020 attestations must be submitted by 11:59 P.M. Central Time on March 31, 2021.**

## Can We Help?

If you have questions about your upcoming attestation, contact us at [TennCare. EHRIncentive@tn.gov](mailto:EHRIncentive@tn.gov), Monday through Friday from 7:00 a.m. to 3:30 p.m. Central Time. When emailing, please include your provider's name(s) and NPI(s).

## March Remains as **Final Month** to Submit Year 2020 Attestations

Now that March has arrived, with it comes the final month to attest for Program Year (PY) 2020 submission period of the TennCare EHR Provider Incentive Payment



Program (PIPP). Attestations must be completed and submitted no later than 11:59 p.m. Central Time March 31, 2021.

In order to attest for PY 2020, EPs must have successfully attested to and received payment for Program Year 2016 or earlier in the EHR Incentive program. EPs must also be able to meet the requirements for eligibility, patient volume, Meaningful Use, and Clinical Quality Measure (CQM) criteria in order to qualify for an incentive payment.

After March there will be only one final opportunity to attest for a TennCare EHR Incentive, and that will be for PY 2021. The submission period for PY 2021 will begin later this year, on July 1, and end September 30.

### **Program Year 2020**

*PIPP is open NOW.*

**Submission deadline: March 31, 2021, 11:59 p.m. CT.**

*MU and eCQM reporting period in 2020 for EPs in the Medicaid Promoting Interoperability Program is a minimum of any continuous 90-day period within CY 2020.*

### **Program Year 2021**

*PIPP opens July 1, 2021.*

*The MU reporting period must end by July 31, 2021.*

**Submission deadline: Sept. 30, 2021, 11:59 p.m. CT.**

*MU and eCQM reporting period is a minimum of any continuous 90-day period within CY 2021, provided that the end date for this period falls before July 31, 2021.*

TN

Division of  
TennCare



## Do You Have Questions About

The EHR Incentive Program?

Meaningful Use Measures?

Electronic Clinical Quality Measures?

Your attestation?

Email [TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov)

**Always include the Provider's Name and NPI when communicating with TennCare.**

# Did You Receive a 1099 for an EHR Payment Made during Calendar Year 2020?

The State of Tennessee mailed 1099s to individual Eligible Professionals (EPs) who received EHR Incentive Payments made during 2020. IRS guidelines require the issuance of Form 1099 to the EP, however, EPs will again have the option to assign their EHR Incentive Payment to their Group Practice or Clinic. The mailing was completed by January 31, 2021.

The 1099 is an informational form that is also provided to the IRS. To determine if payments are taxable, you must consult your tax professional. The EP is responsible for selecting the appropriate option in the CMS Registration and Attestation System, whether the EP is to receive the EHR Incentive Payment or it is to be made to a designated Payee NPI (one with which the EP has a contractual relationship). The payment can be designated to a different entity for each year of program participation, but cannot be divided during a single year of participation.

CMS, the Division of TennCare, and the EHR Provider Incentive Payment Program (PIPP) are not responsible for decision-making or mediation regarding the assignment of EHR Incentive Payments.

In most cases the EHR Incentive Payment itself is distributed to the group practice. When this occurs, it is the responsibility of the EP to report the payment on Form 1099-

# WHAT IS THE MEANING OF THIS

MISC to the employer or entity which bills for the EP's services. Contact your employer to obtain the tax ID number to be entered on the Form 1099-MISC.

Again, EPs are strongly encouraged to contact their tax professional on the proper handling of this matter.

EPs who lose their 1099 or otherwise need a replacement should contact F&A Accounts, Supplier Maintenance at [F.A.Accounts@tn.gov](mailto:F.A.Accounts@tn.gov). (There is an underscore [ ] between the F and the A.) In your message, please provide the tax year for which the 1099 is needed, Tax ID number, name, and an email address, fax number, or current mailing address where the replacement 1099 can be sent.

Questions about the PIPP should be sent to

[TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov).

F&A Accounts, Supplier Maintenance is NOT able to assist you with EHR Program-related questions.

# Here’s One Final Recap of PY 2020 TennCare EHR Incentive Attestation Guidelines

With now only the month of March remaining to submit an attestation to TennCare’s EHR Provider Incentive Payment Program (PIPP) for 2020, here’s one final recap for the year.

1. Make sure you completed your Security Risk Assessment (SRA) and the 90-day Meaningful Use (MU) period by the end of 2020.

The deadline for submitting Program Year (PY) 2020 attestations will be March 31, 2021, but don’t wait! The sooner you complete this attestation, the sooner you’ll be able to begin your PY 2021 attestation. That’s important because you will be required to submit 2021 attestations between July 1 and Sept. 30, 2021, as the TennCare EHR Provider Incentive Payment Program will then come to its end.

2. All EPs attesting for PY 2020 will be required to attest to MU Stage 3 and demonstrate use of a 2015 edition of certified EHR technology (CEHRT). EPs may use any continuous 90-day period from calendar year 2020 for which MU can be successfully demonstrated.
3. Review details regarding PY 2020 objectives and measures via [this PDF download](#) from CMS, and

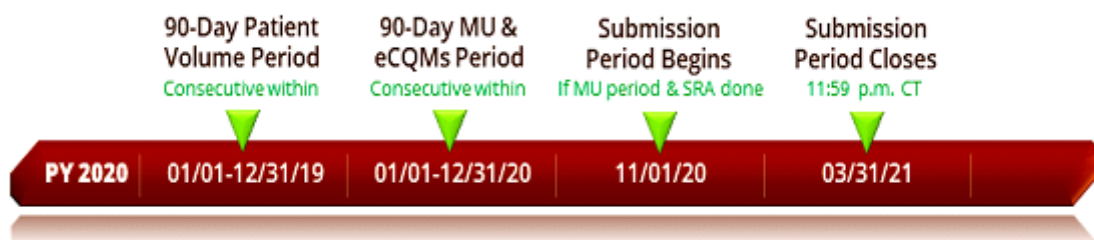
PY 2020 eCQMs are available for review on the [eCQI website](#).

4. Patient Volume will come from a 90-day period in **2019**.
5. MU and eCQM data will come from a 90-day period in **2020**. CMS encourages eCQM data for the full year but will accept 90-days for PY 2020.

**AGAIN:** The resubmission period for returned 2020 attestations will be tighter than in years past. This is because the attestation period for PY 2021 will begin July 1, 2021. You will not be able to attest for PY 2021 until your PY 2020 attestation has been approved or denied, therefore all PY 2020 attestations that are submitted timely by March 31, 2021 must have any requested corrections resolved by June 30, 2021.

If you have any questions, please do not hesitate to immediately contact a member of the EHR Incentive office at [TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov). And remember, **ALWAYS include the provider name and NPI** in the body of the message when sending email.

## Program Year 2020 Timeline



# Guide to PY 2020 Objectives and Measures

Click an objective title to open a page of information and details on the CMS website.

Objective	Description
<a href="#"><u>Protect Patient Health Information</u></a>	Protect electronic protected health information (ePHI) created or maintained by the certified electronic health record technology (CEHRT) through the implementation of appropriate technical, administrative, and physical safeguards.
<a href="#"><u>Electronic Prescribing</u></a>	Generate and transmit permissible prescriptions electronically.
<a href="#"><u>Clinical Decision Support</u></a>	Implement clinical decision support (CDS) interventions focused on improving performance on high-priority health conditions.
<a href="#"><u>Computerized Provider Order Entry</u></a>	Use computerized provider order entry (CPOE) for medication, laboratory, and diagnostic imaging orders directly entered by any licensed healthcare professional, credentialed medical assistant, or a medical staff member credentialed to and performing the equivalent duties of a credentialed medical assistant, who can enter orders into the medical record per state, local, and professional guidelines.
<a href="#"><u>Patient Electronic Access to Health Information</u></a>	The eligible professional (EP) provides patients (or patient-authorized representative) with timely electronic access to their health information and patient-specific education.
<a href="#"><u>Coordination of Care Through Patient Engagement</u></a>	Use CEHRT to engage with patients or their authorized representatives about the patient's care.
<a href="#"><u>Health Information Exchange</u></a>	The EP provides a summary of care record when transitioning or referring their patient to another setting of care, receives or retrieves a summary of care record upon the receipt of a transition or referral or upon the first patient encounter with a new patient, and incorporates summary of care information from other providers into their EHR using the functions of CEHRT.
<a href="#"><u>Public Health and Clinical Data Registry Reporting</u></a>	The EP is in active engagement with a public health agency (PHA) or clinical data registry (CDR) to submit electronic public health data in a meaningful way using CEHRT, except where prohibited, and in accordance with applicable law and practice.

# Coming Soon: PIPP’s Final Year to Attest, Beginning July 1 for Program Year 2021

You’ve been reading that 2021 is the final Program Year (PY) of the TennCare EHR Provider Incentive Payment Program (PIPP). Here’s what you need to know in order to plan for a successful attestation.

This final year is only for providers who still have yet to receive six EHR Incentive payments, and are still eligible to attest. To be eligible a provider must have received at least one EHR Incentive Payment for any year through Program Year (PY) 2016.

**The submission period for PY 2021 begins July 1, 2021.**

**The deadline for submissions is Sept. 30, 2021, 11:59 P.M., Central Time.**

If you attested for PY 2020, that attestation must be adjudicated before you can complete your PY 2021 attestation. That means we must review and either pass or deny your PY 2020 attestation prior to you completing your PY 2021 attestation. In fact, you will not be able to access your PY 2021 attestation until either payment is made or the attestation is denied.

Patient Volume will come from a consecutive 90-day period in Calendar Year (CY) 2020.

Meaningful Use (MU) data, including eCQMs, will come from a **consecutive 90-day period in CY 2021**. You may choose **any 90 days starting with Jan. 1, 2021 through July 31, 2021**.

CMS will allow you to attest prior to completing your annual SRA. However if you have not completed your annual SRA by the time you attest, you **must complete** your SRA by Dec. 31, 2021. You also **are required** to attest that you will complete the SRA by this date. States have the flexibility to require documentation that the SRA has been completed if conducted after the submission of the 2021 attestation.

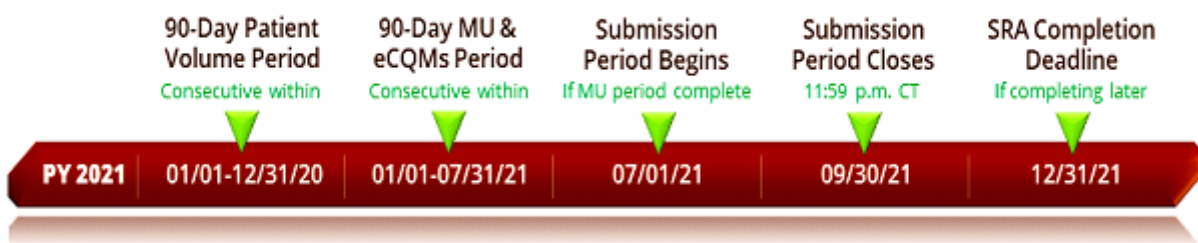
We cannot emphasize enough that you understand the dates for attesting for PY 2021. You **must attest** during this year, CY 2021. You **cannot attest** until your PY 2020 has been adjudicated, assuming you attested for PY 2020. The MU data collection period **begins Jan. 1, 2021 and ends July 31, 2021**. If you choose to use May-June-July as your MU data collection period, you **MUST** still submit your attestation by Sept. 30, 2021. If your **SRA** is not conducted pre-attestation, you **must attest** that one will be completed by Dec. 31, 2021, and then you must do so. Failure to conduct the SRA will result in a finding if you are audited.

Should you have any questions:

Visit our website at <https://www.tn.gov/tenncare/tenncare-medicaid-electronic-health-record-ehr-provider-incentive-payment-program.html>.

Email us at [TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov).

## Program Year 2021 Timeline







Division of  
**TennCare**

## EHR Incentive News MARCH 2021

Medicaid EPs and EHRs should submit questions about the Medicaid Promoting Interoperability (PI) Program (in Tennessee also known as the TennCare EHR Provider Incentive Payment Program) to [TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov); including questions about

- Eligibility (first 4 attestation pages)
- Meaningful Use
- Clinical Quality Measures
- Program Participation

**ALWAYS** include the provider's name and NPI when contacting us. We will respond to your inquiry as quickly as possible.

Should you have issues with a CMS website, contact the QualityNet help desk for assistance at [qnetssupport@hcgis.org](mailto:qnetssupport@hcgis.org) or 1-866-288-8912.

View TennCare Medicaid EHR Incentive Program online assistance at

- [Program website](#)
- How-to [PowerPoint Presentations](#)
- [FAQs](#)
- [Acronyms & Glossary](#)
- [Previous issues](#) of EHR Incentive News

**TennCare E-Newsletters: If you choose to unsubscribe from this list at any time, you may do so by sending a message to: [listserv@listserv.tn.gov](mailto:listserv@listserv.tn.gov), (no subject) and unsubscribe MedicaidHIT. You will receive an email confirming your removal.**

## TPR Update Request from TDH

The Tennessee Department of Health (TDH) is asking all registered TPR facilities to update their registration information, especially their contact information in the [Trading Partner Registration \(TPR\)](#) system. The department is working to develop new electronic reporting options for providers with an electronic health record (EHR) system to ease provider reporting burden.

TDH will use email contact information to notify providers when these new electronic reporting systems become available. Providers will be required to register facilities in TPR. The TPR system now has

more than 4,300 registered entities in various stages of engagement with these public health reporting systems:

1. Tennessee Cancer Registry (TCR)
2. Tennessee Immunization Information System (TennIIS)
3. Syndromic Surveillance
4. Electronic Lab Reporting (ELR)
5. Electronic Case Reporting (eCR)
6. Drug Overdose Reporting (DOR). [Note: The DOR is *not* a declared registry to qualify for Meaningful Use.]

The list of reporting options will increase soon.

A new chapter of interoperability is evolving to reduce provider reporting burden, eliminate manual reporting, move data quickly and securely, automate reporting, and improve compliance with state and local public health reporting requirements. To receive timely information your organization should be sure to update contact information in TPR.

If you have questions or want to know more please contact [MU.Health@tn.gov](mailto:MU.Health@tn.gov).